

Content Curation in social media

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Definition of Content Curation

Using judgment and a sense of style/awareness
the act of selecting and arranging content to:

- create a narrative
- build a brand
- disseminate knowledge
- evoke a response
- create a community
- communicate in some way

Another Definition

Hand-picking content assets and layering or distributing them with a unique voice on behalf of your organization.

Types of curation

- Social
- Data
- Consumer
- Organizational/institutional

Strategies for content curation

1. Create an intentional content experience
2. Maintain consistency
3. Maintain context
 - Assert authority
 - Build relationships
 - Guarantee return visits

Goal

- Approach your organization's content as a medium – as capital -- that needs to be strategically selected and placed to:
 - engage the audience,
 - convey a message, and
 - inspire action.

Steps to Content Curation

Step 1

- Assess and analyze
 - Observe, monitor, and listen to assess and analyze your content and audience
 - Recommend high-level steps to create more cohesive content
 - Create curation goals
 - Recommend strategies for dissemination

Step 2

- Reframe
 - The content collection by creating an overarching strategy that defines how content be should be organized, positioned, and made relevant to the intended audience

Step 3

- Examine
 - The spectrum of what is available and desired for dissemination
 - Identify what is premium (the most unique among competitors, desirable to your audience, and creates engagement)
 - Agree on topical areas of strength, focus and breadth for your online presence

Step 4

- Use analytics for measurement/monitoring
 - Origin of users
 - How content is shared
 - Time spent in content engagement
 - Reasons for “unfollows”
 - Keyword/phrase tracking to identify importance
 - Movement between content segments

Step 5

- Become a subject-matter-expert
 - Define and manage the rules of play
 - Manage content and platforms
 - Stimulate conversation
 - Communicate insights
 - Extend general knowledge
 - Reduce distance/become the middleman
 - Build trusting relationships

Content strategist as curator

Summary

- Define a mission and attributes for community members
- Outline goals for engagement
- Contribute and become conversation drivers,
- Identify, appoint status, and give responsibilities to community leaders and contributors
- Produce programming (events, features, rewards) to create engagement
- Define metrics and track behavior
- Maintain/increase presence