**IDM 404 Final Exam Part 2 Spring 2018 Short Answer**

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Compare aspects of the quality management system and culture at Gelman Sciences and at Lorn Manufacturing on five different criteria of your choice (Examples: standard work, human resources, DMAIC, implementation of lean, etc).

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| Criterion |  Gelman | Lorn Manufacturing  |
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Read the article Leveling Up by Grace Duffy. Review the Gelman Sciences and Lorn Manufacturing case study materials discussed in class. Read/review the Takata and NHTSA handouts. Based on the materials provided, which CMM Level has each company attained? Justify your answer by documenting the fact or principle and the page on which it was located.

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|  Takata CMM Level \_\_\_ |  Documentation |  Page |
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|  Lorn Manufacturing CMM Level \_\_\_ |  Documentation |  Page |
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